

Healthcare Advocacy and Care Navigation – Vendor Recap

- Current Vendor Partner – Quantum

- 3-year agreement expires 12/31/2026
- Healthcare Advocacy / Care Navigation was included as part of the Medical TPA RFP for 1/1/2027
- After a thorough review and analysis of all proposals, it was determined that moving to Rightway (through a preferred partnership with the medical TPA, Allegiance) was the best path for 1/1/2027

- Admin Fee

- Current 2026 (Quantum) - \$13.84 PMPM
 - Annual Cost - \$565,336
- Renewal 2027 (Rightway) - \$4.00 PEPM
 - Annual Cost - \$76,896