



Blount County General Services

Maintenance / Custodial / Risk Management / Records

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MEMO

TO: Blount County Budget Committee
FROM: Don Stallions, General Services Director
RE: First Watch Contract
DATE: May 28, 2024

I am asking to enter into a 5-year contact with First Watch. First Watch provides us with software that we use to ensure that our third-party ambulance service is compliant with the County's contract. This software uses data directly from our 911 communications center and cannot be manipulated by our contractor (AMR). Our contract with AMR requires them to reimburse Blount County for any and all expenses relating to the purchasing of this software.

The request for entering a five-year, multi-year contract, is to guarantee pricing to remain unchanged for the upcoming years.