

KNOXVILLE TN BRANCH 1211 AULT ROAD KNOXVILLE, TN 37914-(865)523-0446 Payment terms are 30 days from invoice date unless otherwise agreed upon in writing. Remit to:
Cummins Sales and Service
75 Remittance Dr-Ste 1701
Chicago, IL 60675-1701

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ESTIMATE

TO PAY ONLINE LOGON TO customerpayment.cummins.com

BILL TO OWNER

BLOUNT CO HEALTH DEPT 301 MCGHEE ST MARYVILLE TN 37801-6811

BLOUNT CO HEALTH DEPT 301 MCGHEE MARYVILLE, TN 37801-.

PAGE 1 OF 2

0.00

0.00CR

2,889.60

*** CHARGE ***

MARYVILLE. TN 37801-6811 MARYVILLE, TN 37801-.
ROBERT SCHMIDT - 865 983-4582

001/0401/041	0000044000				•
QUANTITY BACK ORDERED	QUANTITY PART SHIPPED NUMBER	DESCRIPTION	PRODUCT CODE		UNIT PRICE AMOUNT
REF. NO. 224561	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE 5770136 D	UNIT NO. STAND-BY
498875		21-OCT-2021	G068941986		GEN SET
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
28-OCT-2021		07-MAR-2007	GNAB	11.5 KW	ONAN
DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE

OSN/MSN/VIN G068941986 **YEAR** 2006 **LICENSE** AUDIT MR428 4/14/16

COMPLAINT 10-28 QUOTED SOME PARTS NO ONE SHOWS STOCK: NOT SURE OF ETA

300-5965 SOURCE TO ORDER JV GARY TO GO CHECK OUT GEN SET

CAUSE DAMMAGE GENSET QUOTE TO REPAIR KNOWN ISSUES.

MORE ISSUES MAY BE PRESENT

CORRECTION REPLACE DISPLAY, CONTROL BOARD, RELAYS, AND ANNUNCIATOR

COVERAGE CUSTOMER BILLABLE

REMARK THANK YOU FOR USING CUMMINS SALES & SERVICE.

				DIAGNOSTIC CHARGE:	1,591.73
1	0 541-1414-01	CONTROL KIT (PCC1302)	ONAN	1,463.65	1,463.65
1	0 300-5965	DISPLAY-CONTROL	ONAN	1,140.28	1,140.28
3	0 307-2929	RELAY-3PDT 12VDC	ONAN	58.05	174.15
3	0 307-2817-01	RELAY-12V	ONAN	15.31	45.93
1	0 300-5929-01	ANNUNCIATOR	ONAN	523.48	523.48

PARTS: 3,347.49
PARTS COVERAGE CREDIT: 0.00CR

TOTAL PARTS: 3,347.49

SURCHARGE TOTAL:

LABOR COVERAGE CREDIT:

TOTAL LABOR: 2,889.60 MISC.:

MISC.: 908.00
MISC. COVERAGE CREDIT: 0.00 CR

Completion date: 23-Oct-2021 11:32AM. Estimate expires: 27-Nov-2021 10:42AM.

Billing Inquiries? Call (877)480-6970

APPENDIX A IS ATTACHED AND INCORPORATED HEREIN. IN APPENDIX A THERE ARE ADDITIONAL CONTRACT TERMS AND CONDITIONS, INCLUDING LIMITATION ON WARRANTIES AND LIABILITIES WHICH ARE EXPRESSIVELY INCORPORATED HEREIN AND WHICH PURCHASER ACKNOWLDGES HAVE BEEN READ, FULLY UNDERSTOOD AND ACCEPTED.

AUTHORIZED BY (print name)	SIGNATURE	DATE	
AUTOVIZED DT WHIILHAIHEL	SIGNATURE	DAIE	

APPENDIX A TERMS AND CONDITIONS

These Terms and Conditions, together with the estimate/quote (the "Quote") and/or invoice ("Invoice") attached to these Terms and Conditions, are hereinafter collectively referred to as this "Agreement" and shall constitute the entire agreement between the customer ("Customer") identified on the Quote and/or Invoice and Cummins Inc. ("Cummins") and supersede any previous agreement or understanding (oral or written) between the parties with respect to the subject matter of this Agreement. No prior inconsistent course of dealing, course of performance, or usage of trade, if any, constitutes a waiver of, or serves to explain or interpret, the Terms and Conditions set forth in this Agreement. Electronic transactions between Customer and Cummins will be solely governed by the Terms and Conditions of this Agreement, any terms and conditions or Customer's website or other internet site will be null and void and of no legal effect on Cummins. In the event Custom delivers, references, incorporates by reference, or produces any purchase order or document, any terms and conditions related thereto shall be null and void and of no legal effect on Cummins.

- 1. SCOPE OF SERVICES; PERFORMANCE OF SERVICES. Cummins shall supply part(s) and/or component(s) and/or engine(s) and/or generator set(s) ("Goods") and/or perform the maintenance and/or repair ("Services") on the equipment identified in the Quote and/or Invoice ("Equipment"), if applicable, in accordance with the specifications in the Quote and/or Invoice. No additional services or goods are included in this Agreement unless agreed upon by the parties in writing, or otherwise, as
- 22. CUSTOMER OBLIGATIONS. If necessary, Customer shall provide Cummins safe and free access to Customer's site and arrange for all related services and utilities necessary for Cummins to safely and freely perform the Services. During the performance of the Services, Customer shall fully and completely secure all or any part of any facility where the Equipment is located to remove and mitigate any and all safety issues and risks, including but not limited to injury to facility occupants, oustomers, invitees, or any third party and/or property damage or work interruption arising out of the Services. If applicable, Customer shall make all necessary arrangements to address and mitigate the consequences of any electrical service interruption which might occur during the Services. Customer is responsible for operating and maintaining the Equipment in accordance with the owner's manual for the Equipment.
- 3. INVOICING AND PAYMENT. Unless otherwise agreed to by the parties in writing and subject to credit approval by Cummins, payments are due thirty (30) days from the date of Invoice. If Customer does not have approved credit with Cummins, as solely determined by Cummins, payments are due in advance or at the time of supply of the Goods and/or Services. If payment is not received when due, in addition to any rights Cummins may have at law, Cummins may charge Customer eighteen percent (18%) interest annually on late payments, or the maximum amount allowed by law. Customer agrees to pay all Cummins' costs and expenses (including all reasonable attorneys' fees) related to Cummins' enforcement and collection of unpaid invoices, or any other enforcement of this Agreement by Cummins.
- 4. TAXES; EXEMPTIONS. The Invoice includes all applicable local, state, or federal sales and/or use or similar taxes which Cummins is required by applicable laws to collect from Customer under this Agreement. Customer must provide a valid tax exemption certificate or direct payment certificate prior to shipment of the Goods or performance of the Services, or such taxes will be included in the Invoice.
- 5. DELIVERY; TITLE AND RISK OF LOSS. Unless otherwise agreed in writing by the parties, any Goods supplied under this Agreement shall be delivered FOB Origin, freight prepaid to the first destination. If agreed, any charges for third party freight are subject to adjustment to reflect any change in price at time of shipment. Unless otherwise agreed to, packaging method, shipping documents and manner, route and carrier and delivery shall be as Cummins deems appropriate. All shipments are made within normal business hours, Monday through Friday. Unless otherwise agreed in writing by the parties, title and risk of loss for any Goods sold under this Agreement shall pass to Customer upon delivery of Goods by Cummins to freight carrier or to Customer at pickup at Cummins facility.
- 6. DELAYS. Any delivery, shipping, installation, or performance dates indicated in this Agreement are estimated and not guaranteed. Further, delivery time is subject to confirmation at time of order. Cummins shall not be liable to Customer or any third party for any loss, damage, or expense suffered by Customer or third party due to any delay in delivery, shipping, installation, or performance, however occasioned, including any delays in performance that result directly or indirectly from acts of Customer or causes beyond Cummins' control, including but not limited to acts of God, accidents, fixed, quoted, unusual weather conditions, acts of government authority, or labor disputes.
- LIMITED WARRANTIES.
 a. New Goods: New Goods purchased or supplied under this Agreement are governed by the express written manufacturers' warranty. No other warranty for Goods supplied under this Agreement is provided under this Agreement.
 b. Cummins Exchange Components, Other Exchange Components, and Recon: Cummins will administer the Cummins exchange component warranty and the warranties of other manufacturers' exchange components or Recon Components which are sold by Cummins. In the event of defects in such items, only manufacturers' warranties will apply.
 c. HHP Exchange Engine: HHP Exchange Engines remanufactured by Cummins under this Agreement are governed by the express Cummins' written warranty. No other warranty for HHP exchange Engines supplied under this Agreement is provided under this Agreement.
- d. General Service Work: All Services shall be free from defects in workmanship (i) for power generation equipment (including engines in such equipment), for a period of ninety (90) days after completion of Services or 500 hours of operation, whichever occurs first. In the event of a warrantable Defect in workmanship (ii) for engines, to a period of ninety (90) days after completion of Services, 25,000 miles or 900 hours of operation, whichever occurs first. In the event of a warrantable Defect in workmanship of Services supplied under this Agreement (Warrantable Defect). Cummins shall be select befer (iii) cummins befare to the variantable Defect where (i) such Warrantable Defect where (ii) cummins shall be select where (iii) cummins have determined that here is a Warrantable Defect services written notice of the Warrantable Defect within thirty (30) days. We Good supplied during the remedy of Warrantable Defects are warranted for the warranty period of the original warranty of the Services. New Goods supplied during the remedy of Warrantable Defects are warranted for the warranty period of the original warranty of the Services. New Goods supplied during the remedy of Warrantable Defects are warranted for the warranty period of the original warranty of the Services. New Goods supplied during the remedy of Warrantable Defects are warranted for the warranty period of the original warranty of such Goods
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 f. THE REMEDIES PROVIDED IN THE LIMITED WARRANTIES AND THIS AGREEMENT ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CUMMINS TO THE CUSTOMER UNDER THIS AGREEMENT. EXCEPT
 AS SET OUT IN THE WARRANTY AND THIS AGREEMENT, AND TO THE EXTENT PERMITTED BY LAW, CUMMINS EXPRESSLY DISCLAIMS ALL OTHER REPRESENTATIONS, WARRANTIES, ENDORSEMENTS, AND CONDITIONS OF ANY
 KIND, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY STATUTORY OR COMMON LAW IMPLIED REPRESENTATIONS, WARRANTIES AND CONDITIONS OF FITNESS FOR A PURPOSE OR MERCHANTABILITY.
- 8. INDEMNIFICATION. Customer shall indemnify, defend and hold harmless Cummins from and against any and all claims, actions, costs, expenses, damages and liabilities, including reasonable attorneys' fees, brought against or incurred by Cummins related to or arising out of this Agreement or the Services and/or Goods supplied reit his Agreement (collective), the "Claims"), where such Claims were caused or contributed, in whole or in part, by the acts, omissions, fault or negligence of the Customer. Customer shall present any Claims covered by this indemnity, including any tenders for defense and indemnity by clummins of the strat the defense will be handled by Cummins of the Customer insurance carrier unless Cummins father that the defense will be handled by Cummins of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins father that the defense will be handled by Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier u Customer's expense.
- 9. LIMITATION OF LIABILITY. NOTWITHSTANDING ANY OTHER TERM OF THIS AGREEMENT, IN NO EVENT SHALL CUMMINS, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT. INCIDENTAL SPECIAL PLINITIVE OR CONSEQUENTIAL PARTIES OF ANY INDIRECT. INCIDENTAL SPECIAL PLINITIVE OR CONSEQUENTIAL PARTIES OF ANY INDIRECT. 9. LIMI AN ION OF LIBILITY, NOTWINSTANDING ANY OTHER FROM FIRS AGREEMENT, IN NO EVENT SHALL COMMINS, ITS OFFICENS DIRECTORS, SEPTEMBETOR A REPUSE LIBILE TO CUSTOMER OR ANY THIRD PARTY FOR THE PROPERTY AND THE OFFICENS OF T
- 10. GOVERNING LAW AND JURISDICTION. This Agreement and all matters arising hereunder shall be governed by and construed in accordance with the laws of the State of Indiana without giving effect to any choice or conflict of law provision. The parties agree that the court of the State of Indiana shall have exclusive jurisdiction to settle any dispute or claim arising in connection with this Agreement.

 11. ASSIGMMENT. This Agreement is binding on the parties and their successors and assigns. Customer shall not assign this Agreement without the prior written consent of Cummins.

- 12. CANCELLATION. Orders placed with and accepted by Cummins may not be cancelled except with Cummins' prior written consent. Cummins may charge Customer a cancellation charge in accordance with current Cummins policy which is available upon request, in addition to the actual, non-recoverable costs incurred by Cummins.

 3. REFUNDS/CREDITS. Goods ordered and delivered by Cummins under this Agreement are not returnable unless agreed to by Cummins. Cummins may, at its sole discretion, agree to accept Goods for return and provide credit where Goods are in new and saleable condition and presented with a copy of the original invoice. Credits for returns will be subject to up to a 15% handling/restocking charge and are limited to eligible items purchased from Cummins.
- 14. INTELLECTUAL PROPERTY. Any intellectual property rights created by either party, whether independently or jointly, in the course of the performance of this Agreement or otherwise related to Cummins pre-existing intellectual property matter related thereto, shall be Cummins' property. Customer agrees to assign, and does hereby assign, all right, title, and interest to such intellectual property to Cummins. Any Cummins pre-existing intellectual property. Nothing in this Agreement shall be deemed to have given Customer a licence or any other rights to use any of the intellectual property rights of Cummins.
- property. Nothing in this Agreements shall coeplew dustomer a locance or any other fights to use any of the intellectual property fights or Cummins.

 15. COMPLIANCE WITH LAWS. Customer shall comply with all laws applicable to its activities under this Agreement, including without limitation, any and all applicable national, provincial, and local export, anti-bribery, environmental, health, and safety laws and regulations in effect. Customer acknowledges that the Goods, and any related technology that are sold or otherwise provided hereunder may be subject to export and other trade controls restricting the sale, export, re-export and/or transfer, directly or indirectly, of such Goods or technology to certain countries or parties, including, but not limited to, licensing requirements under applicable laws and regulations of the United States, the United States States and United States, the United States States States States States S
- 16. CONFIDENTIALITY. Each party shall keep confidential any information received from the other that is not generally known to the public and at the time of disclosure, would reasonably be understood by the receiving party to be proprietary or confidential, whether disclosed in oral, written, visual, electronic, or other form, and which the receiving party (or agents) learns in connection with this Agreement including, but not limited to: (a) business plans, strategies, sales, projects and analyses (b) financial information, pricing, and fee structures; (c) business processes, methods, and models; (d) employee and supplier information; (e) specifications; and (f) the terms and conditions of this Agreement. Each party shall take necessary steps to ensure compliance with this provision by its employees and agents.
- 17. MISCELLANEOUS. All notices under this Agreement shall be in writing and be delivered personally, mailed via first class certified or registered mail, or sent by a nationally recognized express courier service to the addresses set forth in the Quote and/or Invoice. No amendment of this Agreement shall be valid unless it is writing and signed by the parties hereto. Failure of either party to require performance by the other party of any provision hereof shall in no way affect the right to require such performance at any time thereafter or the enforceability of the Agreement generally, nor shall the waiver by a party of a breach of any of the provisions hereof constitute a waiver of any succeeding breach. Any provision of this Agreement that is invalid or unforceable shall not affect the validity or enforceability of the remaining terms hereof. These terms are exclusive and constitute entire agreement. Customer acknowledges that the provisions were freely negotiated and bargained for and Customer has agreed to purchase of the Goods and/or Services pursuant to these terms and conditions. Acceptance of this Agreement is expressly conditioned on Customer's assent to all such terms and conditions. Neither party has relied on any statement, representation, agreement, understanding, or promise made by the other except as expressly set out in this Agreement



KNOXVILLE TN BRANCH 1211 AULT ROAD KNOXVILLE, TN 37914-(865)523-0446 Payment terms are 30 days from invoice date unless otherwise agreed upon in writing. Remit to:
Cummins Sales and Service
75 Remittance Dr-Ste 1701
Chicago, IL 60675-1701

INVOICE NO

ESTIMATE

TO PAY ONLINE LOGON TO customerpayment.cummins.com

BILL TO

BLOUNT CO HEALTH DEPT 301 MCGHEE ST MARYVILLE, TN 37801-6811

OWNER

BLOUNT CO HEALTH DEPT 301 MCGHEE MARYVILLE, TN 37801-. ROBERT SCHMIDT - 865 983-4582

PAGE 2 OF 2
*** CHARGE ***

CUSTOMER ORDER NO. DATE IN SERVICE ENGINE MODEL PUMP NO. DATE **EQUIPMENT MAKE** 28-OCT-2021 07-MAR-2007 **GNAB** 11.5 KW **ONAN** CUSTOMER NO. SHIP VIA ENGINE SERIAL NO. **EQUIPMENT MODEL** FAIL DATE CPL NO. 498875 21-OCT-2021 G068941986 **GEN SET** REF. NO. SALESPERSON PARTS DISP. MILEAGE/HOURS PUMP CODE UNIT NO.

224561						5770136 D	;	STAND-BY
QUANTITY BACK ORDERED		PART NUMBER	DESCRIPTION		RODUCT CODE		UNIT PRICE	AMOUNT
OSN/MSN/VIN	G06894	1986	YEAR	2006	LICENSE	AUDIT MR428 4/14/16		
				TOTAL MISC.:			908.00	
				ELECTRONIC TO	OOLING FEE			50.00
				HAZ WASTE DIS	POSAL			100.00
				SHOP SUPPLIES	8			150.00
				ROAD MILEAGE				308.00
				FREIGHT				300.00
TAX EXEMPT NUI	MBERS:							
						LOCAL		0.00

Completion date: 23-Oct-2021 11:32AM. Estimate expires: 27-Nov-2021 10:42AM.

Billing Inquiries? Call (877)480-6970

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SUB TOTAL: TOTAL TAX: 8,736.82 0.00

TOTAL AMOUNT: US \$

8,736.82

AUTHORIZED BY (print name)

SIGNATURE

DATE_

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- LIMITED WARRANTIES.
 a. New Goods: New Goods purchased or supplied under this Agreement are governed by the express written manufacturers' warranty. No other warranty for Goods supplied under this Agreement is provided under this Agreement.
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 c. HHP Exchange Engine: HHP Exchange Engines remanufactured by Cummins under this Agreement are governed by the express Cummins' written warranty. No other warranty for HHP exchange Engines supplied under this Agreement is provided under this Agreement.
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 f. THE REMEDIES PROVIDED IN THE LIMITED WARRANTIES AND THIS AGREEMENT ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CUMMINS TO THE CUSTOMER UNDER THIS AGREEMENT. EXCEPT
 AS SET OUT IN THE WARRANTY AND THIS AGREEMENT, AND TO THE EXTENT PERMITTED BY LAW, CUMMINS EXPRESSLY DISCLAIMS ALL OTHER REPRESENTATIONS, WARRANTIES, ENDORSEMENTS, AND CONDITIONS OF ANY
 KIND, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY STATUTORY OR COMMON LAW IMPLIED REPRESENTATIONS, WARRANTIES AND CONDITIONS OF FITNESS FOR A PURPOSE OR MERCHANTABILITY.
- 8. INDEMNIFICATION. Customer shall indemnify, defend and hold harmless Cummins from and against any and all claims, actions, costs, expenses, damages and liabilities, including reasonable attorneys' fees, brought against or incurred by Cummins related to or arising out of this Agreement or the Services and/or Goods supplied reit his Agreement (collective), the "Claims"), where such Claims were caused or contributed, in whole or in part, by the acts, omissions, fault or negligence of the Customer. Customer shall present any Claims covered by this indemnity, including any tenders for defense and indemnity by clummins of the strat the defense will be handled by Cummins of the Customer insurance carrier unless Cummins father that the defense will be handled by Cummins of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins father that the defense will be handled by Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins of the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier unless Cummins for the Strategy of the Customer insurance carrier u Customer's expense.
- 9. LIMITATION OF LIABILITY. NOTWITHSTANDING ANY OTHER TERM OF THIS AGREEMENT, IN NO EVENT SHALL CUMMINS, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT. INCIDENTAL SPECIAL PLINITIVE OR CONSEQUENTIAL PARTIES OF ANY INDIRECT. INCIDENTAL SPECIAL PLINITIVE OR CONSEQUENTIAL PARTIES OF ANY INDIRECT. 9. LIMI AN ION OF LIBILITY, NOTWINSTANDING ANY OTHER FROM FIRS AGREEMENT, IN NO EVENT SHALL COMMINS, ITS OFFICENS DIRECTORS, SEPTEMBETOR A REPUSE LIBILE TO CUSTOMER OR ANY THIRD PARTY FOR THE PROPERTY AND THE OFFICENS OF T
- 10. GOVERNING LAW AND JURISDICTION. This Agreement and all matters arising hereunder shall be governed by and construed in accordance with the laws of the State of Indiana without giving effect to any choice or conflict of law provision. The parties agree that the court of the State of Indiana shall have exclusive jurisdiction to settle any dispute or claim arising in connection with this Agreement.

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- 14. INTELLECTUAL PROPERTY. Any intellectual property rights created by either party, whether independently or jointly, in the course of the performance of this Agreement or otherwise related to Cummins pre-existing intellectual property matter related thereto, shall be Cummins' property. Customer agrees to assign, and does hereby assign, all right, title, and interest to such intellectual property to Cummins. Any Cummins pre-existing intellectual property. Nothing in this Agreement shall be deemed to have given Customer a licence or any other rights to use any of the intellectual property rights of Cummins.
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 15. COMPLIANCE WITH LAWS. Customer shall comply with all laws applicable to its activities under this Agreement, including without limitation, any and all applicable national, provincial, and local export, anti-bribery, environmental, health, and safety laws and regulations in effect. Customer acknowledges that the Goods, and any related technology that are sold or otherwise provided hereunder may be subject to export and other trade controls restricting the sale, export, re-export and/or transfer, directly or indirectly, of such Goods or technology to certain countries or parties, including, but not limited to, licensing requirements under applicable laws and regulations of the United States, the United States States and United States, the United States States States States States S
- 16. CONFIDENTIALITY. Each party shall keep confidential any information received from the other that is not generally known to the public and at the time of disclosure, would reasonably be understood by the receiving party to be proprietary or confidential, whether disclosed in oral, written, visual, electronic, or other form, and which the receiving party (or agents) learns in connection with this Agreement including, but not limited to: (a) business plans, strategies, sales, projects and analyses (b) financial information, pricing, and fee structures; (c) business processes, methods, and models; (d) employee and supplier information; (e) specifications; and (f) the terms and conditions of this Agreement. Each party shall take necessary steps to ensure compliance with this provision by its employees and agents.
- 17. MISCELLANEOUS. All notices under this Agreement shall be in writing and be delivered personally, mailed via first class certified or registered mail, or sent by a nationally recognized express courier service to the addresses set forth in the Quote and/or Invoice. No amendment of this Agreement shall be valid unless it is writing and signed by the parties hereto. Failure of either party to require performance by the other party of any provision hereof shall in no way affect the right to require such performance at any time thereafter or the enforceability of the Agreement generally, nor shall the waiver by a party of a breach of any of the provisions hereof constitute a waiver of any succeeding breach. Any provision of this Agreement that is invalid or unforceable shall not affect the validity or enforceability of the remaining terms hereof. These terms are exclusive and constitute entire agreement. Customer acknowledges that the provisions were freely negotiated and bargained for and Customer has agreed to purchase of the Goods and/or Services pursuant to these terms and conditions. Acceptance of this Agreement is expressly conditioned on Customer's assent to all such terms and conditions. Neither party has relied on any statement, representation, agreement, understanding, or promise made by the other except as expressly set out in this Agreement