

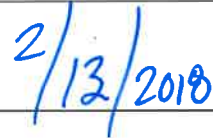
Contract Review
Contract Period 2017-18

RFP 2014-2323, Emergency Medical Services

Ambulance Services Agreement
Rural-Metro & AMR

Has Contractor met minimum standards per contract requirements?		
		Level I
Yes	No	
✓		Consistently achieved response time compliance based on the standards set forth in Section 406.
✓		Overall performance has resulted in a minimum number of performance damages being assessed as set forth in Section 705.
✓		Consistently and timely delivers all reports and documentation required by this agreement with a minimum of inaccurate, deficient or missing documentation.
✓		Consistently demonstrates clinical performance standards which comply with all County/State rules and regulations.
✓		Contractor consistently maintains and projects to the general public a professional image.
		Level II
✓		Consistently exceeds the minimum response time requirements set forth in Section 406.
✓		Effectively demonstrates that the overall EMS System has realized improvements in quality of patient service and clinical excellence in each of the prior contract years.
✓		Exceeds the minimum contractual requirements regarding community service and education.
✓		Has received recognition through community service awards or other honors which signify superior commitment to the community.
✓		Recent audit by the County or the Department is ranked superior with zero or minimum number of deficiencies.


Purchasing Agent


Date