

Employee Assistance Program

- Current Vendor: CONCERN through Blount Memorial Hospital
- Current Benefits: unlimited face to face sessions
- Current Utilization: 40-90 sessions per month
- Current Costs: \$4.00 PEPY flat fee + \$55/session = \$10,000 base + ~\$50-60k/year
- Purpose in RFP: Only had 4 counselors causing delays in appointments, and telephonic was not available unless due to an emergency

Employee Assistance Program

- # of Vendors Marketed: 6
- Best Proposed Vendor: CuraLinc
- Proposed Benefits: Unlimited 24/7/365 telephonic support, 5 face to face sessions per topic and additional, expanded offerings
- Proposed Costs: \$1.11 PEPM = ~\$33,300

Employee Assistance Program

- Recommended Vendor: CuraLinc
- Advantages of Vendor:
 - Faster response time for employees in need
 - Increased providers
 - Critical incident response
 - Streamlined pricing for successful budgeting
 - Expanded offerings to include: legal consultations, financial consultations, identity theft resources and consultation, dependent care referrals, daily living referrals